

UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS International General Certificate of Secondary Education

	CANDIDATE NAME		
	CENTRE NUMBER	CANDIDATE NUMBER	
* 8 4 4 6 2 6		A SECOND LANGUAGE ng and Writing (Extended)	0510/21 May/June 2010 2 hours
5 3 8 6 0		swer on the Question Paper. Iaterials are required.	

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

Do not use staples, paper clips, highlighters, glue or correction fluid.

DO NOT WRITE IN ANY BARCODES.

Answer all questions. Dictionaries are not allowed.

At the end of the examination, fasten all your work securely together. The number of marks is given in brackets [] at the end of each question or part question.

For Examiner's Use	
Exercise 1	
Exercise 2	
Exercise 3	
Exercise 4	
Exercise 5	
Exercise 6	
Exercise 7	
Total	

This document consists of 15 printed pages and 1 blank page.



Read the following article about Singapore, and then answer the questions on the opposite page.

THE VARIETY OF SINGAPORE

SITUATION

Singapore has a road link to the southern tip of the Malay peninsula. It has a population of 4.1 million people and is 682 square kilometres in size. Singapore has been in existence since 1965 when it became independent of the Federation of Malaysia.

WHAT TO DO IN SINGAPORE

You must visit the Chinatown Heritage Centre

(www.chinatownheritage.com.sg) on Pagoda Street. This carefully renovated Heritage Centre shows how people lived in the past two centuries of Singapore's history and it also contains models of street scenes.

You can also spend an afternoon shopping in the many boutiques, and eating in the

restaurants and cafés on Ann Siang Road. This is very close to Chinatown, which has narrow lanes full of traditional shops selling antiques and medicinal herbs.

If you are feeling especially brave and adventurous, take a cable car instead of the bus. The cable car ride gives you a superb view across the harbour, and you arrive in the island

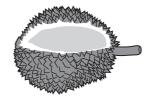
resort of Sentosa, where there are sandy beaches and fantastic opportunities for swimming.

IF YOU HAVE MORE THAN 48 HOURS...

In addition to Sentosa, you can go to other island paradises. Pulau Ubin is probably Singapore's best kept secret and it is only a 15-minute boat ride from the mainland. It is a lush, tropical island with dense forests and it makes the perfect day out. Alternatively, join many of the local Singaporeans and head for Bintan with its famous beaches and gentle waves.

WHAT TO PACK FOR SINGAPORE

Sightseeing throughout Singapore can be a delight if you are inside one of the many air-conditioned buildings, but if you step outside then you experience the full force of the powerful heat. So, it is best to take only light, cotton clothes and plan for several changes of clothes a day, especially if you are not used to heavy tropical humidity. You should also take comfortable shoes as well as sun protection cream, an umbrella and an extra foldaway bag for all the shopping that you will certainly do.



FINALLY ... A WORD OF ADVICE ...

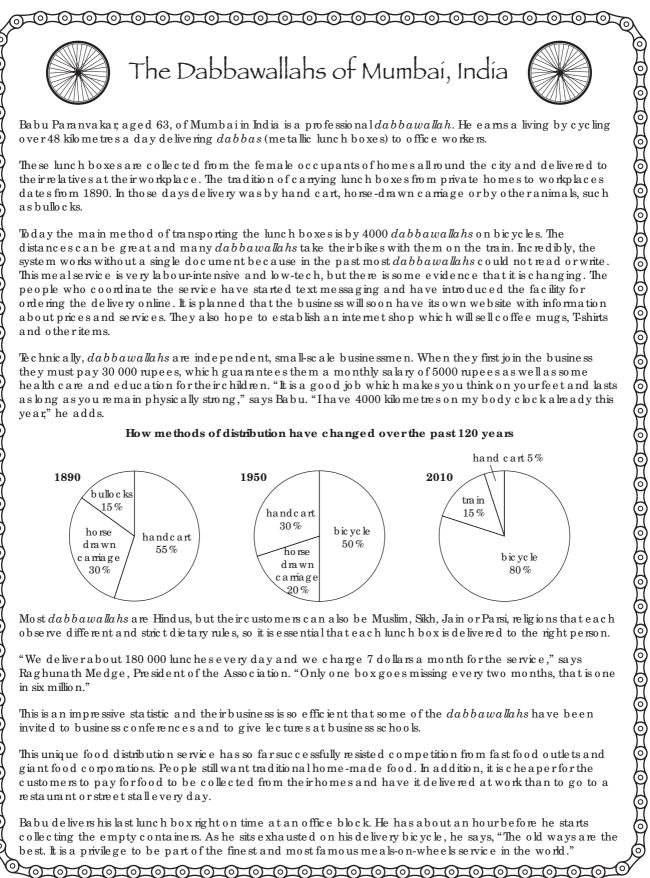
The durian fruit is found everywhere in Singapore. It is spiky and has a very strong, unpleasant smell. It is against the

> law to take the fruit on public transport. If you do, you could be made to pay a fine of 20 dollars on the spot!



(a)	When did Singapore become independent?		For Examiner's
		[1]	Use
(b)	What can you see at the Chinatown Heritage Centre? Give two details.		
		[1]	
		נין	
(c)	What can you buy in Chinatown? Give two details.		
		[1]	
(.1)			
(a)	Why is it better to go to Sentosa Island by cable car?	[1]	
(a)	Why is Dulay Likin recommended for a visit? Cive five details		
(e)	Why is Pulau Ubin recommended for a visit? Give two details.		
		[2]	
(f)	What types of clothing and footwear are recommended when sightseeing in Singapore? Give two details.		
		[1]	
(g)	What could happen if you ate the durian fruit on a train?		
		[1]	
	[Total	: 8]	

Read the following article about a unique lunch delivery business, and then answer the questions on the opposite page.



(a)	What exactly do <i>dabbawallahs</i> do?		For
		[1]	Examiner's Use
(b)	Who prepares the boxes for the office workers?		
		[1]	
(c)	Which two means of transport are most commonly used for delivery of the lunch nowadays?	nes	
		[1]	
(d)	How does a <i>dabbawallah</i> 's family benefit from his employment? Give two details.		
		[4]	
(e)	According to the charts, what percentages of lunches were delivered by bicycle 1950, and in 2010?	[1] in	
	1950		
	2010	[1]	
(f)	Why is it important that lunch boxes are delivered to the right person?		
(a)	Why have some deblowelless been invited to leature at hypinese schools?	[1]	
(9)	Why have some <i>dabbawallahs</i> been invited to lecture at business schools?	[1]	
(h)	How is the <i>dabbawallah</i> business able to compete against cafés and food stalls? Give two details.		
		[2]	
(i)	What is Babu's next task after delivering the lunch boxes?		
(1)		[1]	
(j)	Give four details to describe the modernisation of the lunch delivery business.		
		[4]	
	[Total:	14]	

Antonia Bartolomeo, who currently lives in Auckland, New Zealand, works for an airline company and has to spend a great deal of time travelling to other countries. She is married and for the past two years has lived in an apartment at 265 Hauraki Avenue. Because she is such a busy person, she has little time for shopping. She prefers to spend her free time meeting friends, going to restaurants and doing water sports.

It is her mother's birthday in two weeks' time and she has to buy a present for her. The big problem is that her mother lives in Australia, and so Antonia will not be able to give it to her personally. She has decided to select a suitable present from the catalogue of a company called *Delightful Interiors*, which specialises in delivering to different countries. Antonia used this company once before, about 6 months ago, and she found the service excellent and easy to use.

Her mother, Barbara Jackson, is 45 years old and lives in the suburbs of Sydney at 16 Beach Drive. The house has a large garden with a beautiful view over the harbour and the sea. Barbara loves her garden and has a passion for growing exotic plants. At most times of the year, the house is filled with the scent from the flowers she has picked and arranged herself. She needs vases for all these flowers, so Antonia has decided to buy her one from the catalogue.

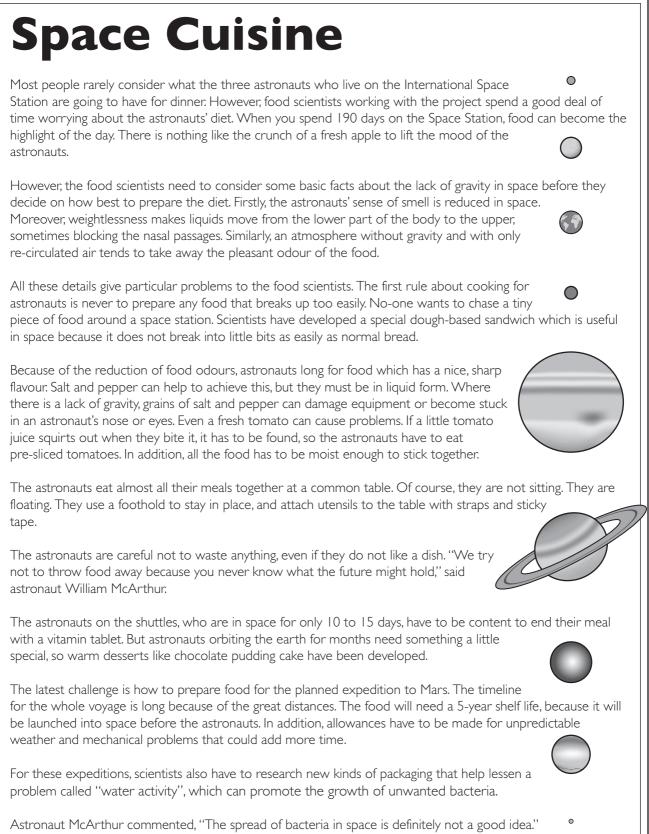
Antonia has looked through all the possibilities and now needs to make a choice between two. One is a ceramic vase, 25 centimetres tall and available in either brown or white. The catalogue number is C672V and the vase costs 65 Australian dollars. The other is a little taller at 29 centimetres and is made of glass. This one is a bit more expensive at 74 Australian dollars and the catalogue number is G673V. Both are within Antonia's price range and she originally thought that the glass vase would be the perfect gift. However, she remembered that her mother already has a good collection of glass ornaments so she has decided that the one in white ceramic would be a nice surprise. The company charges extra for packing and delivery and this will be 10 Australian dollars, which makes the total cost 75 Australian dollars.

She wants the present to be delivered directly to her mother's address in Sydney. She would like to pay with her customer account card and will use the account number which she already has. This is 8735910. In case there is a problem with the order she can be contacted on her mobile/cell phone 830418677.

Imagine you are Antonia. Fill in the form on the opposite page, using the information above.

Delightful Interiors – ORDER FORM	For Examiner's Use	
SECTION A: CUSTOMER AND DELIVERY DETAILS		
Customer name:		
Contact telephone number:		
Customer account number		
If you have changed your address since your last order, please mark X in this box		
Delivery details		
Full name:		
Full address (including country):		
SECTION B: CATALOGUE AND PAYMENT DETAILS Description of item:		
Catalogue number:		
Price per item:		
How many required (please circle) 1 2 3 4 5 6		
Total price (including packaging and delivery):		
How do you wish to pay?		
SECTION C		
In the space below, write one sentence of between 12 and 20 words, giving reasons for your choice of item(s).		
[Total: 8]		

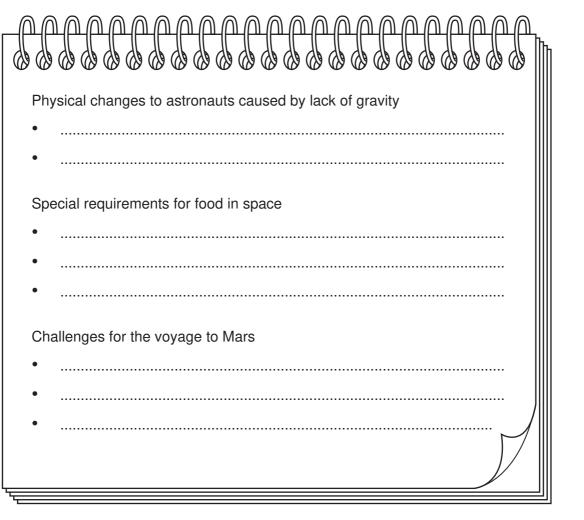
Read the article below about the problems that astronauts have with food in space, and then complete the notes on the opposite page.



You are going to give a presentation to your class about the problems of food in space. Prepare some notes to use as the basis of your talk.

For Examiner's Use

Make your notes under each heading.



[Total: 8]

Read the following article about using social networking internet sites. On the opposite page, write a summary of the main criticisms of social networking sites.

Your summary should be about 100 words (and no more than 120 words). You should use your own words as far as possible.

You will receive up to 6 marks for the content of your summary, and up to 4 marks for the style and accuracy of your language.

Social networking : our new best friend?

Social networks have millions of people signed up to their sites. How are they changing our lives?

All over the world, millions of users have signed up to social networking sites, spending an average of an hour every day communicating online. Social networking sites are the internet equivalent of a continuous video-conference call between friends, in which users present their "face" to the world, sharing as much detail as they want – with photographs, personal information, diaries and opinions. Letters, phone calls and emails were once the normal methods of communication, but social networking sites have now become the personal news service. People exchange ideas, invitations and social chat with unlimited audiences.

Sociologists say that networking is changing our lives forever. We are in the middle of a social revolution that is moving so rapidly that nobody can predict its impact in the years to come. *Facebook*, for example, started as a college network for students at Harvard in the USA. It spread quickly to other universities, and students swapped photographs, formed clubs and exchanged gossip. When the students finished their studies, they carried their social networks with them to their places of work and increased their circle of friends even more. It is very simple to join. You register for free online, post a picture of yourself with some information (as little or as much as you want), then look for friends.

The system is hugely popular but there are many critics, especially from the business world. Many bosses and managers are frustrated at the amount of office time that is wasted by their staff, who spend too much time on the networking sites. However, supporters of these sites insist that there is no reduction in effort and productivity, that it is no different from people taking breaks or making cups of coffee. There is also the prediction by certain researchers that before long there will be people who find it almost impossible to break away from these sites. They will suffer from a form of social networking addiction. On a wider scale, many believe that social networking will reduce real life relationships, because we will exchange handshakes and hugs for the keyboard. This could also mean that our physical health will suffer as a result of sitting for long periods in front of the screen.

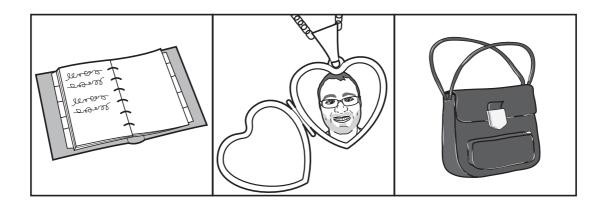
One of the big advantages is that links are not cut if people move home or change jobs. You don't have to be sitting opposite each other in order to exchange information. As one 40-year-old woman said, "I lost contact with my school friends, but today's generation won't." The disadvantage of this, as some people see it, is that personal links and close communities might disappear.

Critics are very forceful in their opposition. With so many millions of people posting personal information on their social networking pages, there is the problem of not knowing exactly who they are inviting into their lives. They are in effect offering private details to complete strangers. How long will these social networking sites last? The experience of recent years has shown us that we soon become bored with new technologies and move on to the next trend. Anyway, once you have accumulated all of the friends you can manage, what do you do next?

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11



You were recently out walking when you found a very interesting item.

You decide to write a letter to your friend, explaining what happened.

In your letter you should:

- say where you were when you found the item;
- describe the item that you found;
- explain what you did next.

Any one of the pictures above may give you ideas, but you are free to use any ideas of your own.

Your letter should be between 150 and 200 words long. Do not write an address.

You will receive up to 9 marks for the content of your letter, and up to 9 marks for the style and accuracy of your language.

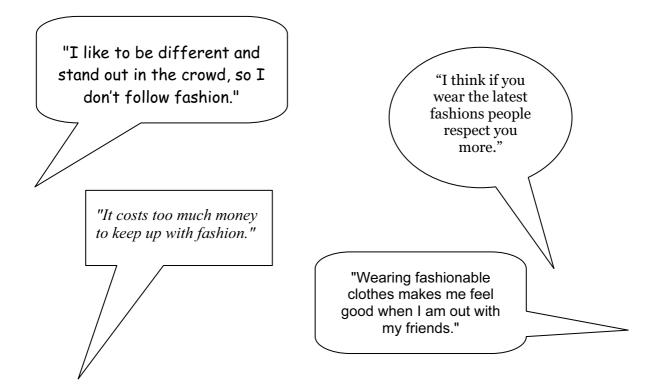
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13

It is widely believed that people attach too much importance to buying and wearing fashionable clothes.

Here are some comments from your school friends on this topic:



Write an article for your school magazine giving your views.

Your article should be between 150 and 200 words long.

The comments above may give you some ideas but you are free to use any ideas of your own.

You will receive up to 9 marks for the content of your article, and up to 9 marks for the style and accuracy of your language.

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[Total: 18]

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